

## Frequently Asked Questions

### Why should I use Self Check?

Self Check lets you make sure that the records E-Verify checks are accurate.

### What is E-Verify?

E-Verify is an Internet-based program that employers can use to verify the employment eligibility of their employees after an offer of employment has been accepted.

### What is a mismatch in E-Verify?

A mismatch in E-Verify can occur when the information you submit to your employer doesn't match with government records.

### What happens to the information I provide when using Self Check?

The information you enter is sent to an independent identity assurance provider to create a quiz used to ensure that only you can check your records. The provider does not share your information with any other organization.

### Who sees the results if I use Self Check?

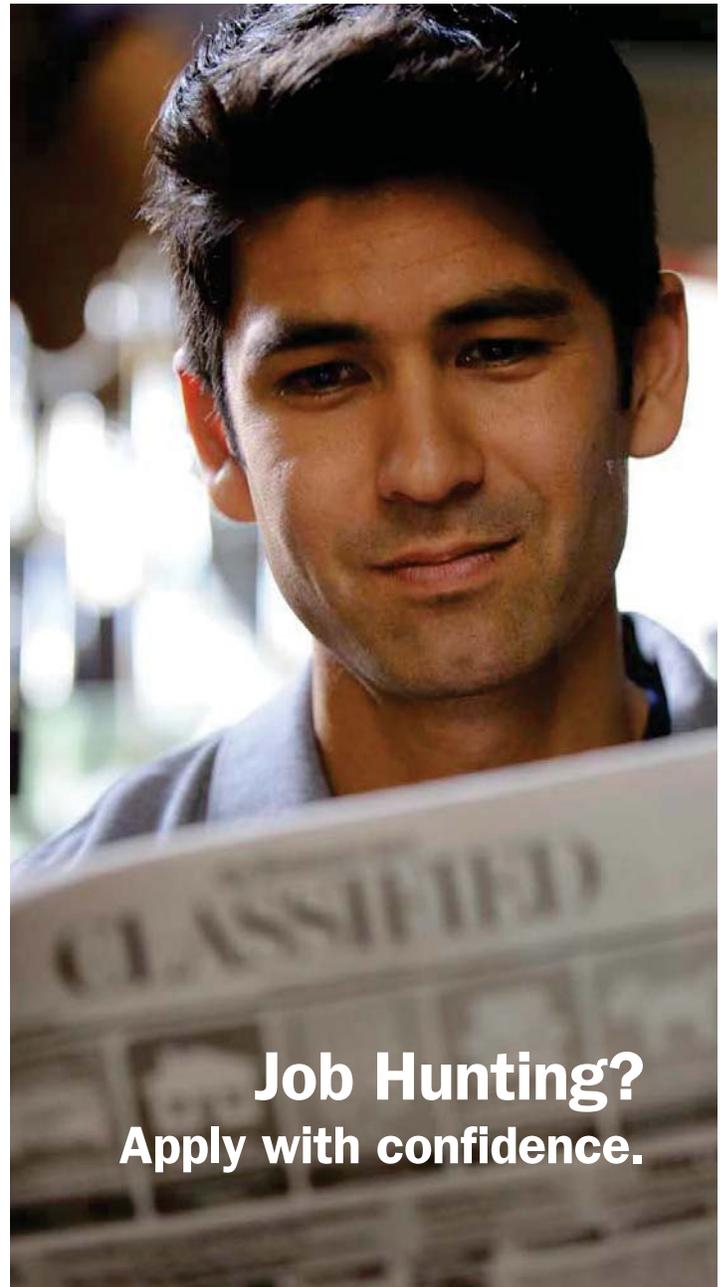
Only you see the results of your query. USCIS does not share your results or personal information unless it is required to do so by law.

**Apply with confidence.**

[www.uscis.gov/SelfCheck](http://www.uscis.gov/SelfCheck)



U.S. Citizenship  
and Immigration  
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Apply with confidence.**

**Self Check**™

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E-mail: [everifyselfcheck@dhs.gov](mailto:everifyselfcheck@dhs.gov)  
Self Check service line:  
1-855-804-0296

**E-Verify**

[www.dhs.gov/E-Verify](http://www.dhs.gov/E-Verify)  
Email: [E-Verify@dhs.gov](mailto:E-Verify@dhs.gov)  
E-Verify Employee Helpline:  
1-888-897-7781

**Self Check**™  
A service of **E-Verify**

## EASY 4-STEP PROCESS



Step 1: Enter basic identifying information.



Step 2: Answer a series of questions to confirm your identity.



Step 3: Provide information from your employment eligibility documents (Social Security Card, Passport, Permanent Resident Card, I-766, I-94, etc.)



Step 4: View Self Check results and information on how to correct a mismatch.

**Self Check** is a free online service that allows you to confirm your U.S. employment eligibility.

### Benefits of Using Self Check

Employers are required to check your employment eligibility. Self Check lets you:

- Learn about the employment eligibility verification process.
- Confirm that the information E-Verify checks is accurate.
- Learn how to update your records.
- Apply for jobs with the confidence that your records are correct.

### You may use Self Check if you:

- Are over the age of 16.
- Live within the 50 states, the District of Columbia, Guam, CNMI, Puerto Rico or the U.S. Virgin Islands.

### Your Self Check Results

Your Self Check results are for your information only. Your next employer will likely see the same result in E-Verify, unless your circumstances change. Self Check results are not official documents and may not be used in place of the Form I-9, Employment Eligibility Verification or E-Verify to prove your employment eligibility.

If a mismatch is found in your employment records, it does not mean you are not eligible to work. Self Check provides guidance on how to update your Department of Homeland Security or Social Security Administration records.

### Know Your Rights

No one can require you to use Self Check.

If an employer or potential employer asks you to run a Self Check query to prove that you are authorized to work in the U.S., you should notify the Department of Justice, Office of Special Counsel for Immigration-Related Unfair Employment Practices, at 800-255-7688.

For more information on your rights as an employee, please visit the [Know Your Rights](http://www.uscis.gov/selfcheck) section at [www.uscis.gov/selfcheck](http://www.uscis.gov/selfcheck)